Coronavirus
Epidemic Control Measures of the New Taipei City Government

Version Apr 6, 2020
Contents

1. **TIME TABLE**
   Selected Measures of the New Taipei City Government

2. **CATEGORIES**
   Full Measures of the New Taipei City Government

<table>
<thead>
<tr>
<th></th>
<th>Social Distancing</th>
<th>School</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quarantine</td>
<td>Labor</td>
<td>Hospital</td>
</tr>
<tr>
<td>Transport</td>
<td>City Hall</td>
<td>Central Government</td>
</tr>
</tbody>
</table>

3. **APPENDIX 1**: Demographic data of the COVID-19 cases in Taiwan
4. **APPENDIX 2**: Related Reports
### New Taipei City (NTPC) Epidemic Control Time Table

<table>
<thead>
<tr>
<th>Date</th>
<th>Category</th>
<th>Selected Measures (Hyperlinks)</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 Apr 2020</td>
<td>City Hall</td>
<td>New Taipei City Hall makes mask wearing compulsory</td>
</tr>
</tbody>
</table>
| 5 Apr 2020 | Central Government | Additional seven days of self-health management after 14-day home quarantine  
|            |                | - Unexplained diarrhea in addition to overseas travel or contact history asked to seek medical attention and testing |
| 4 Apr 2020 | Transport      | Rules of wearing face masks on public transport                                               |
| 1 Apr 2020 | Social Distancing | Online Tung Blossom Festival  
<p>|            |                | - Enclosed spaces managed by NTPC Government continue to be shut down for two weeks           |
| 29 Mar 2020| Hospital       | Cherish Food Taiwan initiates meal donation to frontline healthcare personnel                 |
| 26 Mar 2020| School         | New Taipei City Government cooperates with cable TV companies in online learning            |
|            | City Hall      | Strict regulations taken in New Taipei City Council: Recess with one confirmed case         |
|            | Special Measures | Regional cooperation meeting between Taipei and New Taipei City                           |
| 25 Mar 2020| Special Measures | New Taipei City prepares for rapid response to community coronavirus outbreak            |
|            | Quarantine     | Audio about the importance of autonomous health management and staying home                 |
| 24 Mar 2020| Quarantine     | Hotel deal for families of the home quarantined individuals                                  |
| 23 Mar 2020| School         | SOP for transporting preschool students during epidemic prevention period regulated         |
|            | Labor          | Labor assistance policies during the epidemic prevention period                             |
|            | Special Measures | Online worship services for Tomb Sweeping Day                                               |
|            | Quarantine     | New Taipei fines man US$33,000 for breaking quarantine rule                                  |
| 20 Mar 2020| Social Distancing | Enclosed Spaces to Shut Down for 14 days between 20 Mar and 2 Apr                        |
| 16 Mar 2020| School         | K-12 teachers and students banned from overseas travel until end of semester (14 Jul).     |
| 14 Mar 2020| Special Measures | NTPC hosts Taiwan's first community transmission prevention drill                             |
| 5 Mar 2020 | Labor          | Online identity verification measures for migrant workers launched                           |
| 4 Mar 2020 | Social Distancing | Temples agree on epidemic control measurement                                               |
| 4 Mar 2020 | Social Distancing | Large events halted amid coronavirus outbreak starting from 4 Mar                           |
|            | Transport      | Epidemic prevention measures for taxi drivers                                                 |</p>
<table>
<thead>
<tr>
<th>Date</th>
<th>Category</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>02 Mar 2020</td>
<td>Hospital</td>
<td>Video chat is encouraged at long-term care facilities during epidemic prevention period; Possible massive patients to admit in New Taipei City Hospital; Central north public housing as temporary residences for health care workers</td>
</tr>
<tr>
<td></td>
<td>Quarantine</td>
<td>6,000 home care packages donated by Tzu-Chi Foundation; Short-term rentals investigation task force formed</td>
</tr>
<tr>
<td>1 Mar 2020</td>
<td>Labor</td>
<td>Emergent meetings with migrant brokers in New Taipei City after a hospital cluster; Labor Affairs Department offers bailout measures</td>
</tr>
<tr>
<td>29 Feb 2020</td>
<td>Transport</td>
<td>Free travels on the new Circular Line (metro) to end on 1 Mar, epidemic precautions well-prepared</td>
</tr>
<tr>
<td>27 Feb 2020</td>
<td>Hospital</td>
<td>Mayor Hou's advice at the central executive meeting to upgrade CECC's level of authorization to the highest taken; Health Department announces hospital control measures</td>
</tr>
<tr>
<td>26 Feb 2020</td>
<td>Social Distancing</td>
<td>New Taipei implements community-transmission precautions and invites Dr. Yeh, a SARS expert, to share experience with local volunteers; School field trips banned</td>
</tr>
<tr>
<td>25 Feb 2020</td>
<td>School</td>
<td>Random checks on school epidemic precautions as new semester starts</td>
</tr>
<tr>
<td>23 Feb 2020</td>
<td>School</td>
<td>Mayor supervises School Goods Distribution Center</td>
</tr>
<tr>
<td>20 Feb 2020</td>
<td>Quarantine</td>
<td>NTPC Home Quarantine Support Center launched</td>
</tr>
<tr>
<td>8 Feb 2020</td>
<td>Central Government</td>
<td>28 Wuhan evacuees sent to NTPC quarantine center</td>
</tr>
<tr>
<td>6 Feb 2020</td>
<td>Central Government</td>
<td>District emergency teams launched to help with the mask rationing</td>
</tr>
<tr>
<td>2 Feb 2020</td>
<td>School</td>
<td>First emergency team formed by local educational agency</td>
</tr>
<tr>
<td>30 Jan 2020</td>
<td>Central Government</td>
<td>Taiwan bans export of masks</td>
</tr>
<tr>
<td>27 Jan 2020</td>
<td>Central Government</td>
<td>Maximizing production capability of 17 NTPC mask factories</td>
</tr>
<tr>
<td>23 Jan 2020</td>
<td>Hospital</td>
<td>NTPC response hospital prepared for a drill; Responsible hospitals in New Taipei City prepare for case reporting, quarantine and hospitalization.</td>
</tr>
<tr>
<td>21 Jan 2020</td>
<td>Special Measures</td>
<td>24 HR NTPC Emergency Center launched; [Central Gov.]Taiwan announces first confirmed case</td>
</tr>
<tr>
<td>20 Jan 2020</td>
<td>Central Government</td>
<td>Central Epidemic Command Center (CECC) launched to coordinate responses to the infection</td>
</tr>
<tr>
<td>31 Dec 2019</td>
<td>Central Government</td>
<td>Onboard quarantine inspection of direct flights from Wuhan; Wuhan's First unknown pneumonia outbreak report</td>
</tr>
</tbody>
</table>
Full Coronavirus Control Measures of
The New Taipei City Government

🌟 Special Measures

- Commander: Mayor Hou Yu-Ih
- Epidemic meeting: at least once a week since January, 2020 (Extra ones will be arranged if needed)

Regional cooperation meeting: 26 Mar, 2020

Mayor Hou and Mayor Ke emphasize cooperation, resource sharing, and consistent policies when facing epidemic challenges. The two cities share the same life circle, so collaboration and resource sharing such as epidemic-prevention hotels, MRT regulations, etc. must be carried out.

Prepares for rapid response to community coronavirus outbreak: 25 Mar, 2020

At a city meeting about the virus pandemic, each department is asked to take the necessary measures to cover financial, transportation, staffing, hygienic and technical issues. Once an emergency occurred, the city authorities needed to control the traffic flow within one or two hours. All departments required to prepare for any eventuality although the possibility of a city lockdown is not directly mentioned.
### Community transmission prevention drill: 14 Mar, 2020

New Taipei City conducted Asia's first large-scale community transmission prevention drill in New Taipei City. This prevention drill responded to a simulated community transmission of more than 3,000 cases. A total of 17 items were performed in four stages in the drill:

**Stage 1: Before a local transmission occurs**
- Epidemic Control Propaganda to Neighborhood Residents
- Home Quarantine Support Service
- Execution of Home Quarantine
- Search for Missing individuals on Home Quarantine

**Stage 2: When individual cases are confirmed (people under home isolation are sent to hospitals)**
- Home Isolation Preparation for Individuals Who Contacted Confirmed Cases
- Hospitalization for Individuals on Home Isolation
- Health Screening for Individuals on Home Isolation

**Stage 3: When a single local transmission has occurred (confirmed cases from various stories and apartments in the same buildings, individual cases from neighboring buildings)**
- Loudspeaker Broadcast from Residents' Committees
- Imposing Community Visitor Restrictions
- Setting up Health Centers and District-Level On-site Command Posts
- Waste Disposal
- Expanding Environmental Cleaning and Disinfection

**Stage 4: When a large-scale community spread has occurred in a neighborhood**
- Establishing City-Level On-site Command Posts
- Establishing Screening, Isolation and Treatment Centers in Appointed Screening Hospitals
- Epidemic Control and Management in Emergency Responsible Hospitals
- Admissions of Critically Ill Patients to Far Eastern Memorial Hospital
- Environmental Cleaning and Disinfection

#### Social Distancing

1. Large events halted amid coronavirus outbreak starting from 4 Mar.
2. Temples agree on epidemic control measurements. Religious groups agree to implement six virus control measures, including follow the city's preventive practices, sterilize venues and facilities, avoid public gathering, streamline worship services, conduct autonomous health management, support online worship.
3. As Tomb-Sweeping Day approached (3 Apr), New Taipei City announced that all state-run columbariums must strictly regulate how many visitors they host, allowing only 50 visitors indoors at a time to ensure people have 1m between them. **Electronic "tomb sweeping" systems**, which display a virtual altar for people to
make offerings and say prayers, can reduce crowd sizes at columbariums.

4. **Starting from 20 Mar**, sports centers, museums, and libraries managed by the New Taipei City Government will shut down for 14 days. In addition, the campuses of elementary and secondary schools in New Taipei City will also be closed to outsiders until the end of the school year. **On 1 Apr**, NTPC Government announced another closing order of its enclosed spaces, and comprehensive alternative services had been implemented throughout the period. For example, since day one when the city libraries were closed, citizens had been encouraged not only to exploit digital library resources but also to reserve books online in advance and then borrow them from certain branch counters.

5. **The Tung Blossom Festival** hosted by Hakka Affairs Council is a nation-wide festival taking place around April and May every year when the tung trees blossom. In order to avoid huge thongs gathering in a few spots, Hakka Affairs Department of the New Taipei City Government canceled all performances and markets and presented a series of blossom viewing videos featuring a local travel influencer, DJ Ying-Jen. These videos showed infection precautions, histories of the festival as well as eight exclusive routes less known by travelers. Those who would not like to risk going out could still appreciate the blooms by watching videos. Besides, notices of the latest control measures of public transportations and digital maps of the tung trees were available on the website, too.
School

1. Three levels of protection
   - Level 1: Parents must measure the body temperatures of their children before school. Children with fever must not attend school.
   - Level 2: The forehead temperatures of students must be measured upon entering the school campus. Those with forehead temperatures exceeding 37.5°C must wait for 5 minutes before having their ear temperatures measured. If their ear temperature exceeds 38°C, students must visit the infirmary for treatment, and the school must notify their parents to consult a doctor.
   - Level 3: Faculty and students must have their health statuses monitored at all times, and homeroom teachers must measure students' body temperatures every noon.

2. Five health measures
   - Measure your body temperature
   - Regularly wash your hands
   - Do not attend school if you are sick
   - Wear a mask properly
   - Maintain adequate ventilation

3. SOP for transporting preschool students during epidemic prevention period regulated
   - Completing disinfection of the bus and preparation of epidemic prevention materials before hopping on.
   - Wearing a mask during the ride and keeping the car ventilated.
   - Disinfecting the bus thoroughly and taking children’s epidemic prevention materials while getting off.

4. Since 16 Mar, students and teachers at the high school level and below will no longer be allowed to travel abroad until the end of June. Those who wish to receive a special exemption would need to get permission from the city's Education Department.

5. Criteria for suspending classes
   - For high schools or lower-level schools
     - Any class with one or more individuals diagnosed by the Central Epidemic Command Center as a confirmed case shall be suspended.
     - Any school with two or more individuals diagnosed by the Central Epidemic Command Center as a confirmed case shall be suspended.
     - Any township, city, or district with one third or more of its schools suspended shall have all of its schools suspended.
   - Learning centers and kindergartens
     Cases involving learning centers and kindergartens shall be handled in accordance with the aforementioned criteria for high schools or lower-level schools.
   - Higher education institutions
- If one professor or student is diagnosed by the Central Epidemic Command Center as a confirmed case, all courses instructed or undertaken by the individual shall be suspended.
- If two or more professors or students in an institution or an administrative district are diagnosed by the Central Epidemic Command Center as a confirmed case, the entire institution or district shall be suspended.
- **Faculty / Staff**
  If one or more faculty or staff members are diagnosed by the Central Epidemic Command Center as a confirmed case, all major events of the institution (e.g., class and club activities and sports events) shall be suspended and the practice of having students and instructors move between classes shall be cancelled.

6. **Response measures for class suspension, make-up lessons, and regular assessment**

- **Cloud administration**
  School affairs can be continued through video conferences.

- **Online learning**
  - We have prepared course maps for different subjects, as well as learning packs.
  - We have also prepared a downloadable version of the offline courses for students with no internet connection or computer access.
  - We will provide you with an online tutor to help you timely solve problems in your studies.
  - To respond to the online learning needs during the possible suspension of classes amid Covid-19, the Education Department of New Taipei City has prepared 30,000 mobile devices and 3,300 4G SIM cards for students with no devices at home to borrow.
  - Starting from April, 13 local cable TV companies will also broadcast 10-minute New Taipei City educational videos at 9 AM, Monday to Friday, for one month. The contents include math, English, mother tongue teaching, knowledge of epidemic prevention, etc.

- **Flexible make-up lessons**
  Institutions can create online flexible make-up lesson plans using online teaching resources and platforms. The plans are implemented after the approval of the Ministry of Education to deduct the required number of missed hours after the class is resumed.
Quarantine

- **Home isolation**: For those who have interacted with confirmed cases
- **Home quarantine**: For those with history of traveling in China, Hong Kong, Macau, England, Ireland, Dubai and the 26 Schengen countries
- **Autonomous health management**: People who have travel history within 14 days

1. **Distributing home care package**
   - People quarantined at home for 14 days are prohibited from participating in outdoor activities, overseas travel, or public transportation during their quarantine. The New Taipei City government will make arrangements to provide physical and psychological care for individuals in quarantine.
   - Digital supplies: In addition to providing health care information online, the three main OTT platforms, CATCHPLAY+, myVideo, and LINETV will provide 3,000 sets of free VIP membership keys for New Taipei City residents in quarantine. The serial numbers for the VIP membership keys are randomly distributed to each resident and cannot be selected manually.
   - Tzu-Chi Foundation donated 6,000 home care packages including foods, supplements to strengthen immunity, blessing cards and books. Hopefully, not only the physical but also the mental health of the home quarantine and home isolation individuals can be minded.

2. **Establishing home quarantine care centers**
   - We will rapidly integrate resources from the Civil Affairs Department, Health Department, Police Department, Environmental Protection Department, and Social Department to provide care for up to 5,000 residents in home quarantine. Residents who require medicine but have no friends or relatives who are capable of collecting medications on their behalf can request that local pharmacists deliver medicine to their home and provide instructions and consultation regarding the medicine through phone calls.
   - The Home Affairs Department shall establish a telephone care center in each district to make daily phone calls to check on residents and coordinate with the Department of Civil Affairs to obtain up-to-date quarantine information.
   - The Police Department shall conduct on-site visits for residents in quarantine.
   - The Environmental Protection Department shall assist residents in waste collection.
   - The Health Department shall provide professional medical consultation services through phone calls or video diagnosis.
   - Quarantined residents who experience difficulties in conducting everyday life activities can request help from care center personnel through the center hotline.
   - Isolated or quarantined residents found engaging in activities outside their homes shall be apprehended and forcefully isolated. Individuals who break breaking quarantine rules will be fined up to US$33,000.

3. **Short-term rentals investigation task force** formed

To avoid possible prevention loopholes at short-term rentals, New Taipei City Government formed a joint task force to investigate the facilities and the lodgers. If the lodgers are home quarantine or home isolation
individuals, they can get a fine up to NT 1 million. The business owner will also be fined for up to NT 800,000.

4. **Audio** about the importance of autonomous health management and staying home recorded by Mayor Hou is broadcasted through landlines from 24 Mar to 26 Mar.

5. **New Taipei fines man US$33,000 for breaking quarantine rule**

A man skipped quarantine to go clubbing, and he was fined NT$ 1 million as his night out was deemed malicious. Those who are caught going out to places that have big crowds and are not well ventilated will be sent to central epidemic prevention facility and fined NT$ 1 million," said New Taipei city mayor Hou Yu-Ih.

6. **Hotel Deal for Families of the Home Quarantined Individuals**

For those in home quarantine, it would better to stay in a familiar place since they cannot go out for 14 days. Therefore, New Taipei Association provides rooms with a 50%-70% off deal for healthy family members to stay. Thus, home quarantine can be implemented reliably.

---

**Labor Policies**

1. **Labor Assistance Policies** during the Epidemic Prevention Period:

- Temporary Job Openings: The Employment Service Station of New Taipei Labor Department provide six-month temporary job openings, whose monthly allowance of up to 27,808 NT dollars, to help workers relieve economic pressure during the epidemic prevention period.

- Mediation Service of Labor Disputes: Lawyers will be actively appointed as labor agents by New Taipei Labor Department to mediate labor disputes caused by the epidemic. (e.g., salary or termination of labor contract disputes due to epidemic prevention)

- Rewards for Employers’ Labor-Friendly Measures: Employers providing paid leave for epidemic prevention or taking labor-friendly measures better than those in the law can receive a reward of 10,000 NT dollars if the steps are approved by New Taipei Labor Department.
- Epidemic care leave is not considered a public holiday and shall be provided in accordance with the existing leave regulations in each public and private sector (e.g., home care leave, personal leave, and annual leave). Employees can use the leaves according to their own needs. If children under 12 years of age require care, one parent may apply for epidemic care leave.

2. **Migrant workers**: All sellers of surgical masks must promote relevant measures to migrant workers who purchase their products: to regularly wash their hands, to use surgical masks properly, and to consult a medical professional in the event of symptom occurrence.

- Filipino, Vietnamese, Thai, and Indonesian versions of epidemic prevention cards shall be provided.
- Epidemic prevention propaganda for migrant workers shall be provided to migrant workers who reported their reason to enter Taiwan as "visiting."
- Urgent intermediate symposiums on epidemic prevention shall be hosted even on holidays.
- Letters shall be sent to migrant companies with no fewer than 30 workers to promote epidemic prevention measures.
- Temporary resettlement shall be provided to migrant workers entering Taiwan who exhibit fever but are not diagnosed as a confirmed case.
- A proposal shall be made to the central government that migrant workers should be provided with the same number of surgical masks as domestic residents.
- A proposal shall be made to the central government that migrant workers and their caregivers should be provided with channels to purchase surgical masks in medical institutions.

3. **New Taipei Songkran Festival canceled**

1 Mar, Mayor Hou held a meeting with 30 representatives from job agencies to discuss the epidemic precautions for migrant workers. Since foreign caregivers have been an essential human resource in Taiwan and that a hospital cluster of infections just recently took place, the prevention propaganda was much needed. Besides, since the well-known annual Songkran Festival in New Taipei had been canceled before the meeting, The Mayor urged the brokers to further call off their own large events, too.

4. **The phone interviewing service** is now added for people to apply for departure verifications at home to reduce the risk of contacting crowds. Before, employers who'd like to apply for departure verifications have to send a notification to the Labor Affairs Department 14 days before the date that employment relationships terminate. After the Labor Affairs Department receives notifications, the personnel will contact migrant workers to confirm reasons for terminating employment relationships and their willingness to depart. If no disputes occurred, certificates would be sent to employers right after. The whole process can be conducted at home and is used to reduce the risk of virus spreading when employers and employees go out.
1. **Responsible hospitals and the clearance plan:**

In response to possible changes in the epidemic status, 75 negative pressure isolation wards have been established in 17 hospitals in New Taipei City. Should a **community transmission** occur and admissions in the negative pressure isolation wards exceed 80% of their total capacity, we will execute the **clearance plan**. This plan involves transferring patients not infected with COVID-19 from the hospitals containing isolation wards to other hospitals and charging the Sanchong branch of the New Taipei City Hospital with the responsibility of treating patients infected with COVID-19. Medical personnel is the key actors in this plan.

2. **Housing for medical workers:**

Should the plan be executed, these medical workers shall be provided with temporary housing in **Yanbei Community Housing** to enable them to focus on and endeavor in treating patients. Each room in the community housing features an independent air conditioning unit, a bathroom, and a kitchen as well as a wide and ventilated space. In the first stage, 224 rooms will be arranged to accommodate first-line medical workers temporarily. Up to 1,022 rooms will be provided, featuring 1,076 beds; these numbers are subjected to change according to the epidemic status. These rooms will be provided to medical workers for free, and New Taipei City shall provide them with transportation and waste removal services.

3. **Hot meals for medical workers:**

Cherish Food Kitchen in Banqiao, promoted by Cherish Food Taiwan, aims to provide free meals to economically disadvantaged individuals. This is accomplished through unused venues provided by Taipei City and ingredients supplied by New Taipei City while Cherish Food Taiwan oversees meal preparation. In response to the current COVID-19 outbreak, the kitchen supports frontline medical staff by providing **300 free lunch boxes daily to seven hospitals** in Taipei City and New Taipei City. The number will increase to four hundred or five hundred each day. It is estimated that a total of twenty-five thousand will be delivered by the end of June.

4. **The visiting times and the number of ward visitors** permitted have been adjusted in the aforementioned 17 emergency responsible hospitals in New Taipei City:
- All personnel accompanying patients (i.e., primary caregivers) and visitors must wear surgical masks throughout the diagnosis and visiting process.
- Individuals diagnosed with fever or respiratory syndromes are prohibited from entering wards.
- Only one person may provide long-term patient accompaniment, and the companion must provide the patient's travel, occupation, contact, and cluster information.
- The two-visitor policy for its wards, with one companion allowed per patient. Visiting hours have been reduced to 30 minutes from 3-5 PM, Monday to Saturday. **Video chats** rather than in-person visits are highly encouraged to prevent infections.

**Transport**

1. **Rules on public transport**

On 4 Apr, CECC announced that passengers on the train, MRT (metro), and bus were required to wear a **face mask**, taxi passengers included the next day. Violators would be fined 3,000 to 15,000 NTD, while Mayor Hou has instructed that the highest fine would be applied in New Taipei City. Also, hot meals on the train and the high-speed railway will stop to be provided.

2. **BUS:**

- The New Taipei City Government will implement sterilization measures on buses and conduct on-site sterilization training to ensure that each procedure is completed thoroughly and accurately.
- Since the Chinese New Year vacation (Jan.23-Jan.29), we have requested that all bus industry owners measure bus drivers’ body temperatures, remind them to wear surgical masks and to wash their hands regularly, and record relevant procedures accordingly. In addition, disinfection will be conducted by cleaning staff every four hours to sterilize bus seats and armrests.
- The Transportation Department will inspect each bus using the video recording system at random. The Level 1 Maintenance Checklist has been updated to include new epidemic prevention items.

3. **MRT:**
We continue to monitor MRT traffic and adjust epidemic prevention mechanisms accordingly. Touch screens, escalator armrests, and elevator buttons, which passengers frequently make physical contact with, will now be disinfected every 4 hours instead of every 8 hours. After a train arrives at a terminal station, the cleaning staff will rapidly disinfect the train within 100 seconds after its arrival and report to the command center. To reduce passengers' concern about contacting the epidemic while taking the Circular Line, the MRT Department will flexibility adjust these epidemic prevention measures to account for peak traffic times and to ensure that each procedure is conducted accurately and thoroughly.

4. **TAXI:**

- Epidemic prevention inspections are to be conducted on taxi drivers. Drivers are required to wear surgical masks and have alcohol available for disinfection at all times.

- More than 20,000 taxi drivers operate in New Taipei City. Currently, the combined number of masks allocated by the central government and provided by the New Taipei City government is sufficient for these drivers to use.

![City Hall](image)

During the early stages of the COVID-19 epidemic in Taiwan, the New Taipei City Hall began to plan for epidemic response measures. Various epidemic prevention supplies were inventoried, including surgical masks, alcohol, alcohol packs, forehead thermometers, and spray bottles, to equip the city hall for epidemic emergency response and to provide effective support for each department.

1. **The administrative building:**

- Establish an epidemic prevention station at the lobby of the City Hall to provide body temperature monitoring, alcohol spray bottle disinfection, and epidemic prevention consultation services.

- List the critical disinfection areas (e.g., elevators, restrooms, and door handles for stairs on each floor), and increase the disinfection frequency in those areas.

- Continue to promote epidemic control measures to city hall personnel and the public.
- Set a notification stand at each entrance or exit in the first-floor lobby and use news tickers and elevator screens to promote epidemic prevention measures.
- Check and restock alcohol and liquid soap in the public areas of the city hall regularly.
- Notify outsourced businesses such as restaurants that first-line service personnel must wear surgical masks and measure their body temperatures daily.
- Notify all personnel that they must make daily measurements and records of their body temperatures at the stations that have been established on each floor of the City Floor.
- Convene a meeting on epidemic control measures in the city hall daily to timely monitor the epidemic status and prepare for appropriate responsive actions.
- Submit daily statistical reports on epidemic prevention supplies.
- Starting from 3 Mar, the access control of the city hall entrance was reinforced in response to the epidemic, and requirements for body temperature monitoring were implemented. In addition, infrared thermometers and thermographic cameras have been installed, and training, tests, and personnel grouping assignment have been completed. In addition, entry and exit control systems were established for the City Hall.
- Takeout is to be encouraged at the cafeteria on the eighth floor, and the distances between seats for dining in the cafeteria have been widened to reduce the risks of group infection.
- With the curve of COVID-19 infections showing no sign of flattening, New Taipei City Government has announced that beginning April 6, every person entering New Taipei City Hall must wear a face mask and have their temperature checked or be denied entry.

2. **Working from home:**
   - The New Taipei City Hall has implemented working from home measures in advance.
   - All personnel can sign official documents from home after configuring their official document system account settings.
   - The Research, Development, and Evaluation Commission is advised to enforce the use of these settings by all personnel in each department.

3. Temporary second offices for governors have been planned in advance.
4. New Taipei City Council, scheduled to open between April 15 and June 23, plans to implement the real-name
system during the latest session. Only approved personnel can enter the sittings. As for the deliberation meetings, the number of the attendees will also be reduced. Once there are any confirmed cases, the chairperson could call for recess and disinfection. The resumption of the session will be carefully evaluated.

Central Government Policies

1. Central Epidemic Command Center (CECC)

- Health officials in China reported an unidentified pneumonia outbreak for the first time on 31 Dec 2019, and sickened 27 people. No obvious human-to-human transmission had been observed, and no healthcare worker infections reported. However, CECC detailed what was known and immediately announced a travel alert. **Right after, the Department of Health of New Taipei City Government shared the information on its fan page.**

- 20 Jan, Taiwan's health authority established the Central Epidemic Command Center (CECC) to coordinate responses to the infection. Just a day later, Taiwan's first imported case of 2019 novel coronavirus infection was identified. CECC hence raised travel notice level for Wuhan to the highest.

- 5 Apr, CECC imposed a new measure on those who completed 14-day home quarantine that an additional seven days of self-health management were required before returning to work or school. The move was due to Taiwan’s 356th case, who showed no fever and respiratory symptoms during quarantine but was tested positive after his wife was found infected. In addition to the new measure, diarrhea was now one of the symptoms with which the patient would be asked to seek medical attention and testing because 19 percent of the newly confirmed cases in April had developed unexplained diarrhea.

2. Border Control

- To prevent imported cases, Taiwan has implemented relevant response and preparedness measures since 31 Dec for **border quarantine inspection** according to the standard operating procedures, including reinforcing fever screening of arriving passengers, screening suspected cases through inquiring about their history of travel, occupation, contact, and cluster, conducting health assessments, carrying out onboard quarantine inspection of direct flights from Wuhan, China and promoting relevant prevention measures among travelers.

- **First evacuation from Wuhan:** 4 Feb, three of the 247 Taiwanese evacuated from the Chinese city of Wuhan late Monday have been put into isolation wards around Taiwan while the others have been
quarantined at three facilities. Of the remaining evacuees, 69 were sent to a facility in central Taiwan, 28 were sent to a venue in Wulai, and 145 were quarantined in Linkou District, both in New Taipei.

3. **Mask Rationing**

- Export of face masks has been banned since 30 Jan.
- Each resident can purchase up to three surgical masks for adults using their NHI card once per week; children can purchase up to five masks per week.
- Each person can use only one card per purchase.
- Surgical masks may be purchased by residents with an even number as the final digit of their National ID number on Tuesdays, Thursdays, and Saturdays; they may be purchased by residents with an odd number as the final digit of their National ID number on Mondays, Wednesdays, and Fridays; and they may be purchased by all residents on Sundays.
- The mask rationing plan 2.0 is on a trial run, which allows citizens to pre-order masks online and to pick up in designated convenience stores. The amount each person can purchase per week stays the same.
APPENDIX 1

Demographic data of the COVID-19 cases in Taiwan (4/5 updated)

<table>
<thead>
<tr>
<th></th>
<th>Number of People</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Confirmed cases</strong></td>
<td>363 (New Taipei City: 85)</td>
</tr>
<tr>
<td><strong>Deaths from the virus</strong></td>
<td>5</td>
</tr>
<tr>
<td><strong>Hospitalization</strong></td>
<td></td>
</tr>
<tr>
<td>Patient was hospitalized</td>
<td>309</td>
</tr>
<tr>
<td>Patient was not hospitalized</td>
<td>54</td>
</tr>
<tr>
<td><strong>Sex</strong></td>
<td></td>
</tr>
<tr>
<td>Female</td>
<td>193</td>
</tr>
<tr>
<td>Male</td>
<td>170</td>
</tr>
<tr>
<td><strong>Age</strong></td>
<td></td>
</tr>
<tr>
<td>&lt;=9</td>
<td>3</td>
</tr>
<tr>
<td>10-19</td>
<td>20</td>
</tr>
<tr>
<td>20-29</td>
<td>124</td>
</tr>
<tr>
<td>30-39</td>
<td>81</td>
</tr>
<tr>
<td>40-49</td>
<td>37</td>
</tr>
<tr>
<td>50-59</td>
<td>47</td>
</tr>
<tr>
<td>60-69</td>
<td>35</td>
</tr>
<tr>
<td>&gt;=70</td>
<td>16</td>
</tr>
<tr>
<td><strong>Exposure</strong></td>
<td></td>
</tr>
<tr>
<td>Local transmission</td>
<td>51 (NTPC: 17)</td>
</tr>
<tr>
<td>Travel related</td>
<td>312 (NTPC: 68)</td>
</tr>
<tr>
<td><strong>Monitoring and self-quarantine</strong></td>
<td></td>
</tr>
<tr>
<td>Individuals currently under monitoring/self-quarantine</td>
<td>48,000+ (NTPC: 11,423+)</td>
</tr>
<tr>
<td>Individuals who have completed quarantine</td>
<td>52,500+ (NTPC: 15,220+)</td>
</tr>
<tr>
<td>Total number of people subjected to quarantine</td>
<td>100,500+ (NTPC: 26,643+)</td>
</tr>
</tbody>
</table>

APPENDIX 2: Related Reports

1. [FOREIGN POLICY/ Fear of China Made Taiwan a Coronavirus Success](#)
Story

2. VIDEO/ First in Asia: New Taipei City hosts the large-scale epidemic prevention drill

and prepare itself fully by treating every case as a local transmission.

3. VOA/ Taiwan Soldiers Carry Out Virus Cluster Drill