## Guidelines and measures Taken by Rio de Janeiro City Hall to avoid the spread of Covid-19

### Thematic area: Management

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
<th>Suspected Cases</th>
<th>Confirmed Cases</th>
<th>Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 13th</td>
<td>The City of Rio de Janeiro enters the Attention Stage</td>
<td>157</td>
<td>38</td>
<td>0</td>
</tr>
<tr>
<td>March 15th</td>
<td>Issuance, by Rio Operations Center (COR), of warnings with guidelines through sirens in communities</td>
<td>189</td>
<td>60</td>
<td>0</td>
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<tr>
<td>March 18th</td>
<td>Declared Emergency Situation in the City of Rio de Janeiro</td>
<td>192</td>
<td>63</td>
<td>0</td>
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<tr>
<td>March 19th</td>
<td>The City of Rio de Janeiro in Emergency Situation</td>
<td>205</td>
<td>63</td>
<td>0</td>
</tr>
<tr>
<td>March 23rd</td>
<td>The City of Rio de Janeiro in Emergency Situation</td>
<td>169</td>
<td>214</td>
<td>1</td>
</tr>
</tbody>
</table>

### March 13th
Rio enters the Attention Stage due to preventive measures against the new coronavirus

- Adoption of work shifts in the public sector
- Provision of hand sanitizer in all municipal offices that are open to the general public
- Intensification of media campaign to prevent the contagion of the new coronavirus in all social media and establishment of partnerships with concessionaires of transport, telephony and media, using official material from the Federal Government
- Establishment of a crisis office composed of members of the Health, Culture, Education, Social Assistance and Human Rights, Public Order, Transport, Finance, Civil House and Healthy Aging departments

### March 15th
Issuance, by Rio Operations Center (COR), of warnings with guidelines through sirens in communities

- Communication campaign on radios, TV stations and digital media with the motto “Please avoid leaving your house”
- Recommendation to adopt alternative work shifts, suggesting that the industry sector begins the first shift at 6 am, the trade sector at 8 am and the service sector at 10 am. An agreement has been established with the Industry Federation of Rio de Janeiro State and the National Confederation of Goods Trade, Services and Tourism so that the schedules of people arriving at work are staggered, to avoid an overcrowded transport service
- Financial transfer of R$ 200 million (USD 40 millions) for the Municipal Secretariat of Health to acquire supplies and adopt other necessary measures to contain the spread of the coronavirus.
- Protocols for projects and licenses regarding the approval of the Environment and Urbanism Municipal Secretariats must also be done online.

### March 18th
Emergency situation is declared in the City of Rio de Janeiro, due to the coronavirus pandemics. This stage authorizes the Municipal Secretariat of Health to adopt a series of measures to fight Covid-19 and provide adequate care to the population

- Temporary transfer of ownership of the Parque dos Atletas from Rio de Janeiro City Hall to the State Government of Rio de Janeiro for the establishment of a Field Hospital, if necessary

### March 19th
Shutdown of all construction works, coordinated by the Mayor of Rio, in closed locations across the city. The construction works in open areas, which the companies offer their own transportation for employees, and provide that all the virus prevention rules are met, may continue.

- The municipal service stations in Leblon, Engenho Novo, Iiha do Governador, Irajá, Praça Seca, Bangu, Campo Grande and Botafogo will be closed from March 17 to 31, as will the other points where there is a Protocol section of the secretariat. Only the Riachuelo post, located at Rua do Riachuelo, 257, ground floor, will be opened during this period to receive requests for prior defense and real infringer of Legal Entities, from 10 am to 3 pm. In the case of Individuals, the procedure can be done on the internet, through Carioca Digital, at the link: https://carioca.rio/. The Riachuelo post will not be servicing other services, such as requesting and picking up the Elderly Parking Card
- Extending the validity of the General Property Registry, a document issued by notary publics, but whose presentation is necessary in some financial services, such as altering registration data. The RGI is valid for up to six months. With the new measure they will be considered valid for another two months

### March 23rd

- The City of Rio de Janeiro in Emergency Situation

169 suspected cases | 214 confirmed Cases | 1 death
For the next 30 days, public serves will not be able to take office
Suspension of the regulated selection process, related to the selection of interns for the Municipal Attorney General’s Office
The Municipal Guard of Rio de Janeiro, in partnership with the Secretariat of Advertising and Digital Media of the City Hall of Rio de Janeiro, will carry out, from this Friday, the 20th, the “Stay at Home” campaign, aiming to raise public awareness on social networks about the new coronavirus. The Municipal Guard has 159,000 followers on Facebook, Twitter and Instagram
Suspension of the in person costumer service at the Water Institute Foundation of the city of Rio de Janeiro. Requests can still be made by e-mail. The foundation’s protocol department normally receives documents from 10 am to 1 pm and from 2 pm to 4 pm
Secretariat for the Environment extends the deadlines for the requests of environmental licenses renewal and authorizations for 90 days, for the ones that are due in the next 90 days
Secretariat of the Environment will do customer service exclusively through the electronic addresses
Suspension of all in person costumer service at the Municipal Energy and Lighting Company. The attendance continues to be carried out by telephone.
Suspension of service in all units of the Municipal Secretariat of Urbanism, for 15 calendar days. The period may be extended, depending on the circumstances. During the suspension period, any and all requests must be made by e-mail smu.covid19@gmail.com.
All deadlines for appointments at the Secretariat of Urbanism, for any administrative acts and appeals to notifications and subpoenas, are extended for another 40 days, counting from 03/13/2020.
Riotur’s tourist information offices are temporarily closed. The measure aims to avoid contact between attendants and the public due to the high contagion of the virus
The Municipal Company of Urban Cleaning’s in-person costumer service is suspended
A citizen’s caught by the “Zero Waste” program and wish to appeal the fine, must wait until activities can be resumed. The deadlines are therefore suspended, without any damage to those who received fines.

### March 24th
The City of Rio de Janeiro in Emergency Situation
166 suspected cases
278 confirmed cases
3 deaths

Demand to supermarkets that offer delivery service to prioritize customers over 60 years old

### March 26th
The City of Rio de Janeiro in Emergency Situation
167 suspected cases
331 confirmed cases
3 deaths

Suspension of the in-person costumer service at Procon (Consumer Protection and Defense) for 30 days. Complaints must be filed online or over the phone.
Reduction of the teams from the Environment Department involved in projects in hills, sandbanks and mangroves
Call for approved candidates in the selection process for a non-mandatory internship in the nursing program
Preparation of Praça XV to be disinfected by the Army

### March 27th
The City of Rio de Janeiro in Emergency Situation
4471 probable cases
368 confirmed cases
6 deaths

Determination so that economic activity inspectors and urban inspection and control agents focus exclusively on tasks that can be performed remotely
Substitution of the term “suspects” for “probable” at the Rio COVID-19 monitoring panel. Any case of flu syndrome will now be counted

### March 28th
The City of Rio de Janeiro in Emergency Situation
4471 probable cases
489 confirmed cases
9 deaths

Prohibition of banking services, within branches, for customers over 60 years old
Awareness campaign on social networks, where children alert their grandparents about the importance of staying at home
All the vegetable production of the Hortas Cariocas Program, of the Municipal Secretary of Environment (SMAC), will be donated to the 42 communities that are already part of the project. Other fortifying foods, such as sweet, potatoes, pumpkins and manioc will be added to the donation.

The Municipal Secretariat of Development, Employment and Innovation (SMDEI), in partnership with the companies Bee Jobs, RIO LUB and Estácio de Sá University, launches from Monday (30/03) the Emprego Agora Digital, a platform that offers job opportunities. In the first selection, there will be 235 vacancies available for different positions and schools

### March 30th
The City of Rio de Janeiro in Emergency Situation
4471 probable cases
516 confirmed cases
13 deaths

City Hall opens its social networks to stimulate small business sales though videos.
Development of a "robot" to guide the citizen regarding doubts about the new Coronavirus, which can be accessed via http://riocontraocorona.rio

March 31th
The City of Rio de Janeiro in Emergency Situation
4471 probable cases 586 confirmed cases 16 deaths

Adoption of home office, whenever possible, for the works of the City's Audit Court Municipal
Temporary suspension of the procedures to open administrative investigations

April 1st
The City of Rio de Janeiro in Emergency Situation
4471 probable cases 586 confirmed cases 18 deaths

Renewal of the home office regime for the employees of Rio-Aguas Foundation for another 15 days

April 2nd
The City of Rio de Janeiro in Emergency Situation
4471 probable cases 807 confirmed cases 31 deaths

The City Hall announced a prevention work on food safety and health surveillance, aimed specifically at workers and future patients of the Campaign Hospital under construction in Riocentro

April 3rd
The City of Rio de Janeiro in Emergency Situation
4471 probable cases 867 confirmed cases 36 deaths

Determination of collective vacations for Riotur employees, for a period of 1 month

April 6th
The City of Rio de Janeiro in Emergency Situation
4471 probable cases 1068 confirmed cases 42 deaths

The Municipal Attorney General's Office suspended the 39th Examination for the Forensic Internship Selection Process. The measure meets the guidelines of medical protocols to combat Covid-19 and prioritizes general well-being. PGM remains committed to making the selection and will keep candidates informed of the resumption of the process as soon as possible.

The Municipal Attorney General's Office suspended in-person activities from the Study Center (CES), located at its headquarters
Rioáguas suspended public attendance, in person. At the moment, the Rio-Águas protocol is complied with by the board responsible for the demand.

April 7th
The City of Rio de Janeiro in Emergency Situation
4471 probable cases 1110 confirmed cases 47 deaths

SMDEI extends suspension of fairs in the municipality

April 9th
State of Public Calamity declared in the Municipality of Rio de Janeiro.
4471 probable cases 1449 confirmed cases 73 deaths

Mayor declared a state of calamity in the city
The mayor said he has arranged with the Caixa Econômica Federal a special time for elderly people who have no family and need to leave home to receive their benefits. Besides them, the schedule will attend to pregnant women and people with comorbidities

April 10th
The City of Rio de Janeiro in State of Public Calamity
1808 confirmed cases 92 deaths

City Hall received an advance of R$ 87 million from the federal government to the municipality for expenses to face the pandemic

April 13th
The City of Rio de Janeiro in State of Public Calamity
1996 confirmed cases 106 deaths

Establishment of the remote work regime for the Riocentro team.
Publication of a technical norm by the Municipal Finance Department regarding the settlement of expenses during the Covid-19 pandemic

Rio Covid-19 Panel was updated with a graphic showing the projection of coronavirus cases throughout the city. This aims to show how the disease will evolve

Renewal of partnership with Detran, which will continue vaccination of the elderly population in a drive-thru system

April 14th
The City of Rio de Janeiro in State of Public Calamity
2322 confirmed cases 115 deaths

Rio de Janeiro City Hall, in partnership with the Army, begins training Comlurb sweepers to decontaminate environments

April 15th
The City of Rio de Janeiro in State of Public Calamity
2393 confirmed cases 140 deaths

An opinion was issued by the Attorney General's Office of the Municipality to request in court, by preliminary injunction, the involuntary transfer of vulnerable to the new coronavirus from unhealthy and susceptible to contamination locations where they live for hotels funded by the Municipality

Sanction of the Bill that creates the Emergency Fund to Combat Covid-19 - FECC, destined to face the effects of the new coronavirus pandemic in the city of Rio de Janeiro

Decree of the Mayor postponing the deadline for payment of the Sanitary Licensing Fee to June 30 as a result of the crisis of COVID-19

April 17th
The City of Rio de Janeiro in State of Public Calamity
2659 confirmed cases 195 deaths

The Municipal Department of Environment issued a resolution on the Electronic Process for Environmental Licensing

April 20th
The City of Rio de Janeiro in State of Public Calamity
3127 confirmed cases 245 deaths 1346 recovered

Beginning of a campaign called "The contract is not paper, the contract has a face". It aims to guide consumers about their rights and duties during this time of pandemic and promote, in a humanized and transparent way, the dialogue between consumers and suppliers, so that they can work on viable negotiations together

Publication of a decree establishing the mandatory use of masks on the streets and in public establishments

April 21st
The City of Rio de Janeiro in State of Public Calamity
3243 confirmed cases 257 deaths 1369 recovered

The City Hall extended for another 30 days the deadline for taxpayers appeal administrative fines

April 24th
The City of Rio de Janeiro in State of Public Calamity
4027 confirmed cases 322 deaths 1888 recovered

Creation of a committee to meet the demands of street fair workers, after the suspension of the activity in city for 10 days

April 27th
The City of Rio de Janeiro in State of Public Calamity
4498 confirmed cases 382 deaths 2505 recovered

The City Hall guaranteed, in court, the maintenance of the closure of ParkShopping Campo Grande

Municipal Department of Social Assistance and Human Rights (SMASDH) published a resolution regulating the work of the Municipal Council of Social Assistance

April 28th
The City of Rio de Janeiro in State of Public Calamity
5261 confirmed cases 405 deaths 2824 recovered

The Crisis Cabinet informed that it is considering allowing businesses that sell fabrics, threads and needles to open, as a way to ensure that seamstresses can buy material for the production of masks

It was established that, until the Municipality obtains more respirators, the social distancing measures will be maintained

29/04/2020
The city Hall authorized funeral houses to register burials as there was an increase in the demand of public registry offices, which are working with limitations.

Suspension of the necessity of urban and environmental licensing for the operation of field hospitals.

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<thead>
<tr>
<th>April 29th</th>
<th>The City of Rio de Janeiro in State of Public Calamity</th>
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<tbody>
<tr>
<td>5554 confirmed cases</td>
<td>456 deaths</td>
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The City Hall, through the the Municipal Secretariat of Health Municipal Health Department (SMS), presented in the webinar organized by the Public Prosecution Service of the State of Rio de Janeiro, prevention actions carried out in institutions for the elderly and for disabled people.

The City's Comptroller General has instituted a new guideline for the issuance of a Conformity Declaration for the authorization of emergency expenses aimed at preventing contagion by the new coronavirus within the Municipality's Direct and Indirect Administration.

The City's Comptroller General has released a new guideline for the Expense Settlement Examination that will be an integral part of the emergency expense processes aimed at preventing contagion by the new coronavirus.

Amendment to the Mayor's decree authorizing the operation of fabric stores and haberdashery to operate from 10 a.m. to 5 p.m.

The Municipal department of Infrastructure, Housing and Conservation has published a resolution with guidelines for funerals indicating that cremations should be prioritized in cases of COVID-19, not recommending funerals and limiting the number of people who can follow the burial to 6.